

For call center and customer service inquiries, we provide a custom solution that enables organizations receive direct client feedback and immediately reply to the issues raised from a desktop interface at the customer care center.

This solution takes the form of an sms ticketing system for client support where logs [cialisfrance24.com](https://cialisfrance24.com) are provided for all customer engagements. A report is also generated of all pending cases on a daily basis to supervisors.

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